

Communication Release – Regular Update #6 Medicaid Care Management Scheduled Events and Forums

Department of Health and Human Services (DHHS) has scheduled Medicaid Care Management (MCM) information sessions for clients.

Medicaid Care Management Information Sessions for Medicaid Clients

Sessions are to provide clients an opportunity to learn about MCM, how to enroll with a Health Plan and what to expect after the program starts on December 1, 2013. There will be an opportunity to ask questions of DHHS staff and each of the three Health Plans will have representatives there.

Limited seating – RSVP by e-mail to <u>TMJones@dhhs.state.nh.us</u> or by calling 603-271-9404. Please indicate any needs such as ASL, Large Print, or alternative formats when you RSVP.

| DATE | TIME | LOCATION | RSVP DUE BY: |
|------------------|-------------------|---|-------------------|
| October 15, 2013 | 9:00 am – 11:00am | Families First of the Seacoast 100 Campus Road, Portsmouth | October 10, 2013 |
| October 17, 2013 | 9:30am – 11:30am | Cheshire Medical Center Court Street, Keene | October 14 , 2013 |
| October 18, 2013 | 9:00am – 11:00am | Manchester Health Department 1528 Elm Street, Manchester (please use back entrance) | October 15, 2013 |
| October 22, 2013 | 9:00am – 11:00am | North Country Health Consortium 262 Cottage Street, Littleton | October 17, 2013 |



Department of Health and Human Services (DHHS) has scheduled Medicaid Care Management (MCM) community forums for NH Medicaid providers.

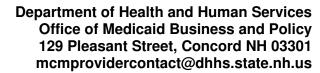
Medicaid Care Management Provider Focused Community Forums

DHHS will host a series of community forums during October and November for providers about Open Enrollment of the new Medicaid Care Management (MCM) program. All 12 forums will cover the same information, so people need to attend only one session. Attendees are requested to register due to space limitations.

To register go to: https://www.events.unh.edu/RegistrationForm.pm?event_id=15654

All forums will occur in the evening from 5:30 to 7:00pm at various locations around NH.

| DATE | CITY/TOWN | LOCATION | |
|---------------------|------------|--|--|
| October 10, 2013 | Concord | International Brotherhood of Electrical Workers Hall - 48 Airport Road | |
| October 15, 2013 | Portsmouth | Portsmouth Public Library - 175 Parrott Ave | |
| October 17, 2013 | Manchester | Manchester Health Department - 1528 Elm Street | |
| October 21, 2013 | Conway | Kennett Middle School - 176 Main Street | |
| October 24, 2013 | Littleton | Littleton High School - 159 Oak Hill Ave | |
| October 28, 2013 | Claremont | Claremont Savings Bank - 145 Broad Street | |
| October 19, 2013 | Laconia | Laconia Middle School - 150 McGrath Street | |
| November 4, 2013 | Derry | Municipal Center - 14 Manning Street, Derry | |
| November 6, 2013 | Nashua | Nashua High School South - 36 Riverside Drive | |
| November 7, 2013 | Berlin | Berlin Middle School - 200 State Street | |





The Department of Health and Human Services presents:

Medicaid Care Management Operations: Managing Business Processes

Training Date and Time: Tuesday, November 12, 2013 at 9:00 am – 1:00 pm

Training Location:

Grappone Conference Center

70 Constitution Avenue Concord, New Hampshire 03301

OR

Webinar

(Webinar instructions will be e-mailed to registrants prior to the event.)

Learning Outcomes – Participants wil:

- Receive assistance from DHHS and the Health Plans on how to handle the changes in their business processes as a result of MCM
- Learn how/when to contact the appropriate parties at DHHS and the Health Plans on such topics as: claims submission and payment, grievances and appeals, service authorizations and provider relations
- Obtain answers to their questions
- Find out what support is available to providers from the Health Plans during this transition.

Space is limited; please limit your attendance to no more than 3 individuals per organization. While the DHHS Training Team welcomes all staff, provider staff that handle billing, reimbursement and other administrative processes will benefit the most and will use this information now and in the future.

https://www.events.unh.edu/RegistrationForm.pm?event_id=15701

Please make your reservation for <u>either</u> in-person or webinar to confirm your attendance. If you decide to attend via webinar, instructions will be sent to you prior to the event on how to attend.

Note: A Quick Reference Guide, a tool to go along with training, will be released on the MCM webpage and in a provider e-mail message no later than October 31.